1 The promoter

Nedbank Lesotho Limited (We), registration no I92/191 runs this competition and we reserve the right to make it available to a selected group of clients.

2 Competition period

The competition starts on 12/08/2022 and ends on 21/10/2022 (competition period).

3 Who can participate in the competition

3.1 A participant (you, your) must:

- 3.1.1 be 18 years or older;
- 3.1.2 be a citizen of Lesotho and have a valid Lesotho ID (ID card or passport);
- 3.1.3 be a holder of a valid Debit or Credit card for any Bank in Lesotho;
- 3.1.4 ensure that your bank account is in good standing, which means it must not be in arrears or handed over for legal collection;
- 3.2 Our immediate family members, employees, including temporary and contract employees, directors, associated companies, agents, contractors and sponsors may not participate in the competition.

4 How to participate

To stand a chance to win a prize, you must:

- 4.1 Pay for your Fuel using your Debit or Credit card.
- 4.2 Said card must be tapped or swiped on a Nedbank Lesotho POS machine.
- 4.3 The higher the frequency of transactions, the higher the chances of winning in the random selection.
- 4.4 Non-Nedbank customer participants will be requested to provide their mobile numbers at the filling station at which they shall enter the draw for purposes of being contacted should they become a winner.
- 4.5 By issuing their personal mobile number, participants will be granting consent for Nedbank Lesotho to contact them, ascertain their names, and publish said names and likeness (pictures or videos) as part of competition testimonials.

5 The prize

- 5.1 Winners will be rewarded Fuel to the value of M1,000.00 each, which can be redeemed in only two parts.
- 5.2 The prize will be redeemed at the participating filling (fuel) station where the winning transaction will have occurred.

6 Selection of the winner

- 6.1 Winners will be selected in a random computer-generated draw every week during the campaign period
- 6.2 There shall be one winner per week and two winners selected at the end of every month during the campaign.
- 6.3 The announcement of winners will take place on Fridays starting from 19 August 2022 until 21 October 2022.
- 6.4 If you win, the following applies:

- 6.4.1 You will be contacted within 7 business days of the draw date. Winning Nedbank Lesotho customers, will be contacted on the numbers we have on record. Winning non-Nedbank Lesotho customer shall be contacted on the contact number provided at the filling station
- 6.4.2 You will be requested to present evidence of your valid Lesotho National ID for prize redemption.
- 6.4.3 If a dispute arises in relation to the winning card number as against the contact number provided at the filling station for non-Nedbank customers, the winner will be decided based on the contact number provided.
- 6.4.4 If you do not take up your prize, or if you reject it or forfeit it (where you are forced to give it up because you do not meet a requirement), we will have a separate draw to select another winner.
- 6.4.5 All other costs or expenses relating to the prize that have not been mentioned herein are excluded.
- 6.4.6 We will not be responsible for any delays in your taking up the prize.
- 6.4.7 We will not be responsible for any additional conditions that third parties impose.
- 6.4.8 We will not be liable for delays or failure to deliver any part of the prize resulting from acts beyond our reasonable control, including acts of God, strikes, lockouts, riots, acts of war, civil disorder, rebellions or revolutions in any country, epidemics, acts of terrorism, vandalism or sabotage, governmental regulations imposed after the fact, communication line failures, power and telecommunications failures, earthquakes, fire, floods or other disasters, and voucher expiry dates. We will let you know you as soon as reasonably possible if your prize is affected in this manner.
- 6.4.9 We reserve the right to replace the prize at any time with another of similar commercial value.

7 General

- 7.1 All the information about the competition, including information that is published on any competition material, is part of these terms and conditions.
- 7.2 By entering the competition, you agree to be bound by these terms and conditions. We have the right to update them and, if we do, we will post the updated terms and conditions on our website.
- 7.3 These terms and conditions are available on our website (<u>default (nedbank.co.ls</u>)) throughout the competition period.
- 7.4 If you win, we may ask you to consent in writing to endorsing, promoting and advertising any of our services at no fee. You may decline this request, but we will still give you the prize.
- 7.5 By entering the competition, you consent to the use of your personal information which we will require for running the competition, and you give us permission to share the information with our merchants (fuel stations) as may be required for running the competition. We will use your personal information which you provide for purposes of this competition only for running the competition and in compliance with Lesotho's consumer and data protection legislation.
- 7.6 We may cancel the competition immediately and without notice if we are required to do so by law.
- 7.7 We and our directors, employees, agents and suppliers will not be held responsible for any direct or indirect loss or damage resulting from your participation in the competition, or for any accident, injury, harm, damages, costs or death that you or any other person who participates in the competition sustains at any point during the fulfilment of the prize.

8 More information

For more information about the competition call Nedbank Lesotho on +266 2228 2100 or send an email to <u>lesothomarketing@nedbank.co.ls</u>.