

TERMS AND CONDITIONS OF NEDBANK HAPA FEELA COMPETITION

1 The promoter

Nedbank Lesotho Limited, registration no I92/191 runs this competition and we reserve the right to make it available to a selected group of clients.

2 Competition period

The competition starts on 21/07/2022 and ends on 15/12/2022 (**competition period**).

3 Who can participate in the competition

3.1 A participant (**you, your**) must:

3.1.1 be 18 years or older;

3.1.2 be a citizen of Lesotho and have a valid Lesotho ID;

3.1.3 be a Nedbank Lesotho client;

3.1.4 ensure that your bank account is in good standing, which means it must not be in arrears or handed over for legal collection;

3.2 Our immediate family members, employees, including temporary and contract employees, directors, associated companies, agents, contractors and sponsors may not participate in the competition.

4 How to enter

To stand a chance to win a prize, you must:

4.1 Use the Nedbank Money (Africa) App to Send Money to Mobile

4.2 Buy Airtime or Electricity using the Nedbank Money (Africa) app

4.3 Pay for goods and services by swiping or tapping your debit card on the Nedbank POS machines at any retailers

4.4 Winners will be selected in a random draw every week during the campaign period

5 The prize

Winners will get a share of M50,000.00 in prizes in the form of Cash or Grocery Vouchers. The prize winners will be announced weekly on Nedbank Lesotho social media pages, and shall be invited to a physical location for collection of prizes with their given IDs. The prize giving events will be publicised for campaign promotional purposes.

6 Selection of the winner

6.1 The random computer-generated draw to select the winner will take place weekly on Thursdays starting from 28 July 2022 until 15 December 2022.

6.2 If you win, the following applies:

6.2.1 We will call you on the number we have on record for you within 7 business days of the draw date.

6.2.2 You will be requested to present evidence of your valid Lesotho National ID.

6.2.3 We will not be responsible for any technical failures affecting your participation in the competition or for any entry that has been left out from participation.

6.2.4 If a dispute arises, our decision will be final and binding on all aspects of the competition, and we will not discuss the dispute further.

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- 6.2.5 If you do not take up your prize, or if you reject it or forfeit it (where you are forced to give it up because you do not meet a requirement), we will have a separate draw to select another winner.
- 6.2.6 All other costs or expenses relating to the prize that have not been mentioned here are excluded.
- 6.2.7 We will not be responsible for any delays in your taking up the prize.
- 6.2.8 We will not be responsible for any additional conditions that third parties impose.
- 6.2.9 We will give the prize directly to you and not to anyone else, and we will not replace it with cash in the instance where you have won a Grocery Voucher.
- 6.2.10 We will not be liable for delays or failure to deliver any part of the prize resulting from acts beyond our reasonable control, including acts of God, strikes, lockouts, riots, acts of war, civil disorder, rebellions or revolutions in any country, epidemics, acts of terrorism, vandalism or sabotage, governmental regulations imposed after the fact, communication line failures, power and telecommunications failures, earthquakes, fire, floods or other disasters, and voucher expiry dates. We will let you know you as soon as reasonably possible if your prize is affected in this manner.
- 6.2.11 We reserve the right to replace the prize at any time with another of similar commercial value.

7 General

- 7.1 All the information about the competition, including information that is published on any competition material, is part of these terms and conditions.
- 7.2 By entering the competition, you agree to be bound by these terms and conditions. We have the right to update them and, if we do, we will post the updated terms and conditions on our website.
- 7.3 These terms and conditions are available on our website ([default \(nedbank.co.ls\)](http://nedbank.co.ls)) throughout the competition period.
- 7.4 If you win, we may ask you to consent in writing to endorsing, promoting and advertising any of our services at no fee. You may decline this request, but we will still give you the prize.
- 7.5 By entering the competition, you acknowledge that your personal information that we need for this competition will be shared with us and our agents. We will use your personal information only in line with South African consumer and data protection legislation.
- 7.6 We may cancel the competition immediately and without notice if we must do so by law.
- 7.7 We and our directors, employees, agents and suppliers will not be responsible for any direct or indirect loss or damage resulting from your participation in the competition, or for any accident, injury, harm, damages, costs or death that you or any other person who participates in the prize sustains at any point during the fulfilment of the prize.

8 More information

For more information about the competition call Nedbank Lesotho on +266 2228 2100 or send an email to lesothomarketing@nedbank.co.ls